

## SPECTRUM INTERNET ASSIST

*Charter's Low-Cost, High-Speed Broadband Service*



### CLOSING THE DIGITAL DIVIDE

- Earlier this year a Federal Communication Commission (FCC) report on broadband access found that 34 million Americans lack access to high-speed broadband in the home. According to the Pew Research Center, five million families in the U.S. with school-aged children don't have access to broadband in the home.
- Charter understands how important access to broadband is for all Americans and is working to connect its customers to the online resources and information they need to be successful in today's increasingly digital economy.

### MAKING HIGH-SPEED BROADBAND MORE AFFORDABLE

- This superior service is three times faster than comparable industry offerings and is the only low-cost broadband service that meets the FCC's definition of 'high-speed' broadband.
- Charter's Spectrum Internet Assist will help ensure K-12 students of eligible low-income families have a chance to get ahead and low-income seniors on Supplemental Security Income can stay engaged in an increasingly digital culture.



## THE ADVANTAGES OF SPECTRUM INTERNET ASSIST

Spectrum Internet Assist will deliver the fastest Internet speeds (30/4 Mbps) in the nation for a low-cost broadband program for \$14.99 per month.

*Additional features:*

- Locked-in rate of \$5.00 per month for home WiFi, including a router, with **no activation fee**.
- Spectrum Internet Assist customers are eligible to receive **promotional and phone bundle offerings**.
- Spectrum Internet Assist comes with a **modem at no extra cost**, and free self-install.

## WHERE TO GO FOR HELP WITH ELIGIBILITY AND ENROLLMENT

To determine eligibility Charter is encouraging those families and individuals who believe they may qualify to visit a dedicated Spectrum Internet Assist website to complete the eligibility verification process. The website is: **[www.SpectrumInternetAssist.com](http://www.SpectrumInternetAssist.com)**. Prospective enrollees may also call the Spectrum Internet Assist toll-free number at **1-844-525-1574**.

Once the eligibility verification process is completed individuals will be notified of their eligibility status.

Restrictions apply. Services not available in all areas. Speed may vary by location. ©2016 Charter Communications.